# **Boston City Resources**



# **Boston Free Clothing**

#### **Dress for Success**

989 Commonwealth Ave Boston, MA 02215 (617) 779-2177

Dress for Success is an international not-for-profit organization that empowers women to achieve economic independence by providing a network of support, professional attire and the development tools to help women thrive in work and in life.

## The Salvation Army – MA Division – South End Corps

1500 Washington Street, Boston, MA 02118 617.536.5260

# **Emergency Clothing Assistance**

Individuals are issued a voucher to purchase clothing from local Salvation Army thrift stores. Fire victims, homeless individuals and those trying to obtain new employment can receive vouchers. Individuals must provide a referral letter from local agency.

#### St. Francis House

39 Boylston ST. Boston, MA – 02116

Monday through Friday between 9am-11am

**Fresh Threads** provides guests with everyday attire, brand-new undergarments, shoes and other essentials, including winter gear that can make a life-or-death difference to those who have to spend the night outside.

Our **Studio Shine** boutique distributes professional clothing for students and alumni of the <u>Moving Ahead</u> Program in need of business attire for an interview or new job.

# **Catholic Charitable Bureau of the Archdiocese of Boston**

275 West Broadway 617-482-5440

Among their other services, Catholic Charities offers clothing and some household goods to those in need.

# North End/West End Neighborhood Service Center

1 Michelangelo Street Boston, MA 02113 617-523-8125

\*Provides clothing and article assistance

Maria Stella Gulla, Director North End/West End NSC mariastella.gulla@bostonabcd.org

Phone: 617-523-8125

#### **South Boston Action Center**

424 West Broadway Street South Boston, MA 02127

The **ABCD South Boston Action Center** serves income-eligible residents of Boston.

\*Provides clothing and article assistance

Patricia Wright, Director South Boston Action Center <a href="mailto:pat.wright@bostonabcd.org">pat.wright@bostonabcd.org</a>

Phone: 617-269-5160

# **South End Neighborhood Service Center**

554 Columbus Avenue Boston, MA 02118 617-267-7400

ABCD's South End NSC offers ABCD services and programs that include:

\*Provides clothing and article assistance

Durrell Harris, Operations Manager South End NSC, <a href="mailto:durrell.harris@bostonabcd.org">durrell.harris@bostonabcd.org</a>, Phone: 617-267-7400



#### Catholic Charitable Bureau of the Archdiocese of Boston

617-482-5440 - 275 West Broadway, http://www.ccab.org/counseling-services

Catholic Charities counseling services offer understanding and support to clients of all ages and backgrounds struggling with any number of hardships.

# **Center for Anxiety and Related Disorders**

648 Beacon St., 6th Floor Boston, MA 02215, 617 353-9610 - http://www.ccab.org/counseling-services

Some of our clinical services are provided through ongoing research projects that offer treatment at reduced or no cost for those who can benefit from and are eligible for such services

## Dr. Vanessa Rojas

617 925 6359 - 83 Marlborough Street

Please call for a free 15 minute phone consultation. Evening appointments available. She looks forward to working with you!

# **Thrive Boston Counseling**

617-395-5806 - http://thriveboston.com/boston-crisis-and-grief-counseling.html

Thrive Boston Counseling is offering free counseling sessions to victims of, and those experiencing trauma and grief caused by, recent events related to the Boston Marathon bombing. We are also working to quickly develop a Trauma Counseling Group.

# **UHS Counseling Center**

Quinn Administration Building - 2nd floor, 02-07 - 617-287-5690

HOURS: Monday - Wednesday 8:30 AM - 7:00 PM

Thursday-Friday 8:30 AM - 5:00 PM

Our services can include individual or group therapy, meeting with our consulting psychiatrist or psychiatric nurse practitioner for medication, or letting us help you with a referral to a mental health provider in the community or to another support service on campus. **St. Francis House** - <u>617-524-4704</u> – **39 Boylston ST. Boston, MA – 02116** 

HIV testing and counseling are available once a week

#### **Woods Mullen Shelter**

(617) 534-7101 – 794 Massachusetts Ave. Boston, MA – 02118

Medical Health Care: Boston Health Care for the Homeless Clinics are on-site

Mental Health Care: Guests who feel they need help or counseling can either walk-in or make an appointment with social workers

illelit with social workers

Individual Case Management and Substance Abuse Assessment: Referrals can be made to programs, in-

cluding job training, education, housing, and substance abuse services.



# **Boston Health Care for the Homeless Program**

857.654.1000 - 780 Albany Street Boston, MA 02118

Provide or assure access to the highest quality health care for all homeless men, women and children in the greater Boston area. We are committed to ensuring that every one of these individuals has access to comprehensive health care, from preventative dental care to cancer treatment.

https://www.bhchp.org/

#### St. Francis House

617-524-4704 - 39 Boylston ST. Boston, MA - 02116

We make vision and dental care referrals.

## **Jean Yawkey Place**

857-654-1000- 780 Albany St. Boston, MA - 02118

Health care for the homeless. Provides a primary care clinic, dental clinic, behavioral clinic. Provides access to the highest quality health care for Boston's homeless men, women and children

Hours:

Mon - Wed: 9:00 am - 5:00 pm

Thu: 9:00 am - 5:00 pm, 5:00 pm - 7:00 pm

Fri: 9:00 am - 5:00 pm



**Boston Domestic Violence & Assault** 

Offering unparalleled leadership in *Massachusetts*, we are changing the way society views and reacts to sexual and *domestic violence* in ways that make our communities safer today and for future generations. ... Services are *free* and confidential. ...

http://www.janedoe.org/

# **Greater Boston Legal Services**

617-371-1234 - 197 Friend Street Boston, MA 02114

Every week, Greater Boston Legal Services (GBLS) provides free legal assistance and representation on civil (noncriminal) matters to hundreds of the needlest residents in the city of Boston and 31 surrounding cities and towns.

https://www.gbls.org/

#### SafeLink

(877) 785-2020 (877) 521-2601 (TTY number for hearing impaired individuals)

SafeLink's state-of-the-art technology allows the advocate answering your call to keep you on the line while you are being connected to a shelter program in your area. This allows callers who are in danger to get help with a single call, rather than having to make numerous calls to different shelter programs across the state.

# **Asian Shelter and Advocacy Project**

P.O. Box 120108 Boston, MA 02112 617-338-2355 (24-hour Helpline) 617-338-2350 (Office)

Clients: Asian families and individuals that are domestic violence survivors in Massachusetts and New England.

Capacity: 12 people (4 families; 1 individual). Length of Stay: 90 days, emergency program.

Services: Handicap accessible; referral to other domestic violence shelters; advocacy and counseling; meals; limited clothing.

Languages: Khmer, Vietnamese, Cantonese, Mandarin, Korean, Japanese, Hindi, Pakistani, Bangladeshi, Thai, Laos, Shanghainese, Nepali, Marathi, Telugu and Tamil.

Admissions Process: Call the hotline or SafeLink for an intake and referral; individuals can also be referred by hospitals, providers, or law enforcement officers.

# Casa Myrna Vazquez

P.O. Box 180019 Boston, MA 02118 1-877-785-2020 (Hotline) 617-521-0110 (Office)

Clients: Domestic violence survivors and their children.

Capacity: 10 adults and 13 children for emergency shelter; 6 adults and up to 9 children for transitional

program

Length of Stay: 6 months, transitional program 18 months.

Restrictions: Boys up to age 12 allowed.

Services: Handicap accessible; counseling; childcare; meals; limited clothing; legal services; housing

search; financial counseling; education

Languages: Spanish, Creole.

Admissions Process: Call the SafeLink for an intake and referral.

## **BIDMC: Center for Violence Prevention and Recovery**

330 Brookline Ave, Beth Israel Deaconess Hospital, Boston 617-667-8141

# http://www.bidmc.org/violenceprevention

Must be 18 years old Counseling and advocacy for victims or witnesses to domestic violence, sexual assault, and community violence

Offered at no charge to the individual or family receiving services;

Available to everyone of any culture, gender, age, sexual orientation, gender identity, and religion;

Available in multiple languages through BIDMC interpreters;

Primarily offered in-person at sites in Boston, and can be accessed by telephone.

## **Family Justice Center**

989 Commonwealth Ave, Boston 617-779-2100

http://www.bphc.org/whatwedo/violence-prevention/Family-JusticeCenter/Pages/Family-Justice-Center.aspx

The FJC is a program of the Boston Public Health Commission. They offer counseling in domestic violence, sexual assault, child abuse, and human trafficking. Serves English speakers, immigrants and LGBT. They can assist you in understanding the legal system and understanding your rights.

# **Boston Area Rape Crisis Center (BARCC)**

989 Commonwealth Avenue Boston, MA 01115

BARCC provides free, confidential support and services to survivors of sexual violence ages 12 and up

and their families and friends. We work with survivors of all genders regardless of when the violence occurred, whether it was 20 minutes ago or 20 years.

# **Asian Task Force against Domestic Violence**

PO Box 120108 Boston, MA 02112 - (617) 338-2355

The mission of the Asian Task Force Against Domestic Violence, Inc. is to eliminate family violence and to strengthen Asian families and communities.

https://www.atask.org/site/

# The Network/La Red

617-742-4911 - PO Box 6011 Boston, MA 02114

The Network/La Red hotline provides emotional support, information, and safety planning for lesbian, gay, bisexual, queer and/or transgender (LGBQ/T) folks, as well as folks in SM/kink and Polyamorous communities who are being abused or have been abused by a partner



# **Boston Employment and Training**

# **Roxbury Resource Center**

2201 Washington Street, Dudley Square, Boston, MA 02118

Phone: 617-989-9100 Fax: 617-989-9125

Hours: Monday – Wednesday 9:00 AM – 4:30 PM Thursday & Friday 8:00 AM – 3:30 PM

## YMCA Training, Inc.

www.ymcaboston.org/traininginc - 18 Tremont St, Boston, MA 02108

Monday-Friday, 9am - 4 pm

Contact David Pina at 617-542-1800, ext 128

Community-focused nonprofit established in 1844 with recreational programs & services for all ages.

#### Operation Able -

174 Portland Street, 5th Floor - Boston, MA 02114 | 617.542.4180

Operation Able provides job training opportunities to individuals aged 45 and older

https://operationable.net/

#### Pine Street Inn -

Pine Street Inn offers supportive job training and transitional jobs in food services and housekeeping, providing individuals with the skills they need to secure jobs. Pine Street also supports its housing tenants in helping them achieve their highest level of self-sufficiency; for some, this leads to fully independent living.

http://www.pinestreetinn.org/our programs/job training

# **Job Training Alliance -**

Job Training Alliance (JTA) is a network of greater Boston community-based workforce development organizations. JTA utilizes the combined power of member agencies to maximize and advocate for employment opportunities for low-income residents through sustained funding for workforce development.

http://jobtrainingalliance.org/

#### The Homeless Services Bureau -

http://www.bphc.org/whatwedo/homelessness/homeless-services/Pages/Job-Training-and-Education.aspx

#### **WORK EXPERIENCE PROGRAMS**

The Work Experience Program is a work rehabilitation program at our emergency shelters. Program participants live at either of the shelters during their stay with the program. Program participants are hired to do janitorial work in the shelters, which benefits their community.

Eligibility:

Homeless adult

Motivated to take steps toward housing

Motivated to take steps toward independent employment

Medical and mental health clearance

To make a referral or for more information, please call: Woods-Mullen Shelter at (617)534-7100

PROJECT LIGHTHOUSE: ADULT EDUCATION AND EMPLOYMENT CENTER

Project Lighthouse is an adult education and employment program serving the Homeless Services programs and emergency shelters.

The Adkins Program is incorporated by focusing on:

Adult basic education, including math, reading and writing skills

Job-readiness

Life skills development, including budgeting, conflict resolution, goal-setting

Practical and applicable skills for today's competitive job market

Pre-employment skills for clients who have been out of the job market

Matching clients with available employment opportunities

Project Lighthouse offers clients:

Computer Literacy, including a "drop-in" computer area

Adult Basic Education: math, literacy, and life skills, GED and Pre-GED program placement

Lending library and periodicals

Workshops in resume writing, interviewing skills, time management, etc.

Specialized training for prison re-entry clients

Educational advising, including college search, financial aid and scholarship information

To make a referral or for more information, please call (617)534-6100.



# **Boston Financial Assistance**

#### YMCA of Greater Boston -

The YMCA of Greater Boston is a not-for-profit, health and human services organization committed to helping people reach their full potential in spirit, mind and body. Financial assistance is granted based on the need demonstrated by household income and/or extenuating circumstances.

#### MEMBERSHIP FOR ALL

As a non-profit, charitable organization, the YMCA of Greater Boston wants our services to be affordable for everyone. The Y's Membership For All program provides pricing for YMCA membership according to household income and ensures that we are there for those who need us most.

#### **ACCESS PROGRAM**

Our ACCESS program provides financial assistance based on need through an easy application process.

#### WELCOME HOME PROGRAM

A YMCA membership program for returning veterans.

For more information on the Welcome Home program, please contact <u>Jim Cimmino</u>, Director of Membership Sales & Service at the Charlestown YMCA.

#### ADDITIONAL SCHOLARSHIPS

Additional financial assistance for our programs and services may be available. Please inquire at your <u>local</u> <u>Y's Welcome Center</u> for more information.

#### **Catholic Charities**

51 Sleeper St. Boston, MA, 02210 617-482-5440

Services: With their Basic Needs program, Catholic Charities offers help with meals, utilities, rent and mortgage payments etc.

# **Howard Benevolent Society**

14 Beacon Street, Suite 804 Boston, MA, 02108 617-742-2952

Services: charitable giving mainly to Boston residents. (Rental assistance etc.)

#### Homestar

105 Chauncy Street, Suite 502 Boston, MA, 02111 617-542-0338

Services: rental assistance, subsidies, housing searches This service is for families at risk of eviction or in shelters.

\*Must present a valid form of ID at front desk

# **Boston University Financial Assistance**

881 Commonwealth Avenue, Boston MA 02215

phone: 617-353-2965

fax: 617-358-279

email: finaid@bu.edu

https://www.bu.edu/finaid/apply/

# **Salvation Army Offices**

1500 Washington St., Boston, MA 02118

617-536-5260

Emergency financial assistance and services, shelter

# The Family-to-Family Project

727 Atlantic Avenue Boston, MA 02111 - 617.542.7286

The Family-to-Family project works to prevent and reverse family homelessness in Massachusetts by providing timely financial assistance.



#### The Greater Boston Food Bank

70 South Bay Avenue Boston, MA 02118 Phone: 617.427.5200

We distribute food directly to those in need through our direct service programs that serve our most vulnerable populations.

Brown Bag program - The Greater Boston Food Bank's Brown Bag program operates at 15 partner sites and provides free supplemental groceries to more than 8,500 seniors in need each month. This vital food ensures they don't miss meals and receive the nutritious food they need to stay healthy.

School-based Pantries - distribute fresh, healthy food and <u>nutrition</u> information to children and families who are struggling with hunger. These free distributions are set up in schools in <u>areas of high need</u> across Eastern Massachusetts.

The majority of participating families have children who receive free and reduced-priced meals. They rely on School-based Pantries to help make ends meet.

Mobile Markets - serve low income populations including veterans, community health center patients, community colleges students and WIC program participants

**PROJECT BREAD** - The Walk for Hunger 145 Border Street, East Boston, MA 02128-1903

Tel 617-723-5000

#### St. Francis House

39 Boylston Street Boston, MA 02116 - 617-542-4211

# https://stfrancishouse.org/programs/basic-services/

We serve breakfast from 7:30 a.m. to 9 a.m. daily, and lunch from 11:30 a.m. to 1 p.m., 365 days a year

We also provide emergency sandwiches after 2:00 p.m

Meals are free

# **Rosie's Place Pantry**

889 Harrison Ave Boston, MA – 02118 - 617-442-9322

# https://www.foodpantries.org/li/rosies\_placepantry\_02118

Dining Room - We don't require our guests to line up and wait to receive their meals. Our volunteers and dining room staff act as waiters and waitresses to serve them at the table, just as you would a guest in your own home.

#### **DINING ROOM HOURS**

# **Monday-Friday**

Breakfast: 7:30 - 8:15 a.m. Lunch: 11:30 a.m. - 1:00 p.m.

Lunch Served: 12:00 - 12:30 p.m.

Dinner: 4:30 - 7:30 p.m.

Dinner Served: 6:00 - 6:30 p.m.

**Saturday and Sunday** 

Brunch: 10:30 a.m. - 12:00 p.m. Brunch Served: 11:00 - 11:30 a.m.

Dinner: 3:30 - 5:00 p.m.

Dinner Served: 4:00 - 4:30 p.m.

Food Pantry - While many pantries distribute pre-bagged groceries, our guests "shop" free of charge among shelves set up like a grocery store, choosing which items they would like from juices, grains, canned goods and more.

#### **FOOD PANTRY HOURS**

# **Tuesday-Friday**

9:00 a.m. - 12:00 p.m. (80 guests maximum)

**Monday-Friday** 

4:30 p.m. - 6:30 p.m. (40 guests maximum)

# **Haley House**

23 Dartmouth Street Boston, MA - 02116 - (617) 236-8132

http://haleyhouse.org/what-we-do/food-programs/soup-kitchen/

Haley House Soup Kitchen

Made-from-scratch breakfast for men of all ages (homeless or food insecure)

Friday: 5:30 – 9:00 am

Sunday: 9:00 am - 12:00 pm

Elder Meal

Lunch for men and women over 55

Tuesday & Thursday

12:00 pm - 2:30 pm

Sunday

1:00 pm - 4:00 pm

Haley House Food Pantry

Thursdays, 10:30 am-11:30 am

**Registration required** 

**Community Tables** 

Every Saturday, doors open at 5:00 pm, the meal is served promptly at 5:30 pm

## The Boston Rescue mission

39 Kingston St. Boston, MA – 02111 - 617-338-9000

https://www.brm.org/nutrition-and-meal-program

In House Meal Program - Including three complete and nutritious meals a day to all of our resident clients

and two complete and nutritious meals a day to our Safe and Healthy overnight shelter clients.

At 5pm on Sundays the Boston Rescue Mission opens its doors to the community welcoming anyone who needs a meal. These meals are always hot, well-balanced, and nutritious.

Saturday Morning Outreach - On Saturday mornings the Boston Rescue Mission sends out a group typically consisting of staff, volunteers, and local church groups to the Boston Common to provide meals to Boston's homeless. No matter what the weather is like outside, the team brings food, coffee, water, and fellowship to the hungry.

# **Fourth Church Food Pantry**

340 Dorchester Street South Boston, MA 02127 - 617-268-1281

http://www.fourthboston.org/ministries/food-pantry/#

The Food Pantry happens every 2nd and 4th Tuesday of the month, from 8am to 11am.

2017 Dates for our Food Pantry:

April 11, 25

May 9, 23

June 13, 27

NO FOOD PANTRY IN JULY

NO FOOD PANTRY IN AUGUST

September 12, 26

October 10, 24

November 14, 28

December 12, 26

#### Women's Lunch Place

67 Newbury St. Boston, MA 02481 - (617) 449-7189

https://womenslunchplace.org/visit-us/meals-program/

Hearty Breakfasts

Breakfast at Women's Lunch Place is a buffet of fruit, yogurt, oatmeal, cereal, bread, coffee, tea, juice,

milk, and a variety of hot dishes left over from the prior day's lunch. The breakfast buffet is open until 10 am Monday through Saturday. Bread, butter, peanut butter, jelly, milk, coffee, juice, and tea are available throughout the day. Women often stop by in the morning for something to eat on their way to work. Women who have spent the night at an overnight shelter are often on the streets early and at our door before we open at 7 am.

# **Healthy Lunches**

Lunch consists of high-quality, freshly-prepared dishes of grains, meat or fish, salad, fresh vegetables, fruit, and dessert. Menus are planned to emphasize nutritional content and diversity. Food preferences are accommodated, and vegetarian alternatives are available at every meal. We differ from traditional soup kitchens by offering lunch served restaurant-style by volunteers. Our guests sit together at tables with fresh flowers and lunch is served on china plates with flatware. Lunch is more than a meal; it is integral to our efforts to treat every woman in a trauma-informed model of care. Staff and volunteers treat every woman so to minimize the trauma that can accompany food insecurity.



# **Boston Food and Grocery Assistance**

#### The Boston Rescue Mission

39 Kingston St. Boston, MA – 02111 - 617-338-9000

https://www.brm.org/nutrition-and-meal-program

In House Meal Program - Including three complete and nutritious meals a day to all of our resident clients and two complete and nutritious meals a day to our Safe and Healthy overnight shelter clients.

At 5pm on Sundays the Boston Rescue Mission opens its doors to the community welcoming anyone who needs a meal. These meals are always hot, well-balanced, and nutritious.

Saturday Morning Outreach - On Saturday mornings the Boston Rescue Mission sends out a group typically consisting of staff, volunteers, and local church groups to the Boston Common to provide meals to Boston's homeless. No matter what the weather is like outside, the team brings food, coffee, water, and fellowship to the hungry.

Boston Care Packs includes: essential items such as, non-perishable food, basic hygiene items, soap, toothpaste, toothbrushes, shampoo, diapers, toys for the children, snacks and more.

#### **Grant Church**

1906 Washington Street Boston, MA. 02118 - Telephone: 617-427-0670

Our goal is to serve the needy families in Grant Church, as well as in the surrounding communities by providing and distributing boxes of healthy food and groceries. We also partner with local food programs to accommodate requests. Boxes are distributed on the 1st and 3rd Thursday of each month.



## **BAGLY**

14 Beacon St. #301 Boston, MA 02108 - (617) 227-4313

**BAGLY** is a youth-led, adult-supported social support organization committed to social justice, and creating, sustaining and advocating for programs, policies and services for the LGBTQ youth community.

# **Boston GLASS Community Center -**

75 Amory St. Boston, MA 02119 857-399-1920

www.jri.org/services/health-hiv-lgbtq-services/health-and-preventionservices/boston-glass/services/health-hiv-lgbtq-services/health-and-preventionservices/health-hiv-lgbtq-services/health-and-preventionservices/health-hiv-lgbtq-services/health-hiv-lg

A drop-in center for gay, lesbian, bisexual, transgender, and questioning young people between the ages of 13 and 25. You can get something to eat, use the computers to build a resume or talk to a staff person for help or support. Their staff is there to provide informal counseling, advocacy, and referrals on everything from housing issues to health care.



#### BRIDGE OVER TROUBLED WATERS, INC.

(617) 423-9575 - 47 West Street Boston, MA - 02111

Our health and wellness programs include:

our free walk-in health clinic

our free physical exercise program (on Mondays)

our free Health Resource Library

our partnership with the Traveling Tooth Fairy

our collaboration with Health Care for the Homeless and helping people get health insurance (on Mondays 1-3pm)

our fresh food distribution, insuring access to fresh produce

our hosting of seasonal vaccine clinics

At Bridge we provide services for homeless and at-risk youths ages 14 to 24

#### The Men's Inn

444 Harrison Avenue | Boston

The Men's Inn provides emergency shelter services to over 350 men each night. Guests typically receive a bed after meeting with a case manager, who will help them chart the next steps toward securing permanent or transitional housing, job training, substance abuse counseling or other needed services.

In addition to a bed, the Men's Inn offers guests two meals a day, shower and laundry facilities and a health clinic.

From the Men's Inn, many guests move on to one of Pine Street's transitional programs.

#### The Women's Inn

363 Albany Street | Boston

The Women's Inn is New England's largest emergency shelter for women, providing a safe place to sleep for 120 women each night, as well as recovery programs, health care and housing. Counselors create an atmosphere of welcome and respect while providing critical services that help guests reclaim their lives.

## **Jean Yawkey Place**

857-654-1000- 780 Albany St. Boston, MA - 02118

Health care for the homeless. Provides a primary care clinic, dental clinic, behavioral clinic. Provides access to the highest quality health care for Boston's homeless men, women and children

Hours:

Mon - Wed: 9:00 am - 5:00 pm

Thu: 9:00 am - 5:00 pm, 5:00 pm - 7:00 pm

Fri: 9:00 am - 5:00 pm

#### **Barbara McInnis House**

857-654-1760 or 857-654-1840

Provides "medical respite care", short-term medical and recuperative services, for homeless people who are far too sick for life in shelters but not sick enough to occupy a costly acute care hospital bed.

https://www.bhchp.org/about/locations/barbara-mcinnis-house

# **Boston Health Care for the Homeless Program**

857.654.1000 - 780 Albany Street Boston, MA 02118

Provide or assure access to the highest quality health care for all homeless men, women and children in the greater Boston area. We are committed to ensuring that every one of these individuals has access to comprehensive health care, from preventative dental care to cancer treatment.

https://www.bhchp.org/

# Rosie's Place - (617) 442-9322 - 889 Harrison Ave. Boston, MA - 02118

Every year, Rosie's Place meets thousands of poor and homeless women with thousands of unique needs and challenges.

Rosie's Place also offers Affordable healthcare- Increasing access to primary health care, substance abuse treatment and mental health recovery services will help create stability in the lives of women who are at-risk for homelessness.



#### **HIV Clinic**

Cox Building, 5th floor 55 Fruit Street Boston, MA 02114

Phone: 617-726-3906

Monday through Friday 9:00 am-4:30 pm

The HIV Clinic at the Massachusetts General Hospital provides comprehensive and multidisciplinary care to patients living with HIV infection.

#### **Tufts Medical Center**

800 Washington Street Boston, MA, 02111 - 617-636-5000

Comprehensive care for patients infected with HIV/AIDS

Providing all of the medical services you need

An inviting place for young adults with HIV

#### **BHCHP**

780 Albany Street Boston, MA 02118 - Tel 857.654.1000

Identification of homeless people with HIV who are unaware of their infection through our HIV testing and counseling program.

Linkage and retention in care for those newly diagnosed with HIV through our Linkage and Retention Outreach Team.

Provision of secondary prevention services including patient education, support groups, and nurse-driven HIV medication adherence support.

Delivery of state-of-the-art HIV primary care to homeless persons infected with HIV to improve their health and the quality of their lives.

# **Boston Medical Center - Project TRUST**

721 Massachusetts Avenue Boston, MA 02118 Telephone: (617) 414-4495

Office Hours

Monday through Friday 8:30am-5:00pm

Walk-in Testing Hours

Monday through Friday 9:00am-4:00pm

#### **AIDS Action Committee of Massachusetts**

75 Amory Street, Boston, MA 02119 -617.437.6200

**Hours of Operation** 

• Monday - Friday: 9:00 am - 5:00 pm

• Appointments: 617.437.6200

• Needle Exchange: Monday - Friday: 9:00 am - 1:00 pm

# **Boston Living Center (BLC)**

29 Stanhope Street, Boston 617-236-1012

A nonprofit community and resource center that fosters the wellness of all HIV positive people and responds to the changing needs of the HIV/AIDS community through education, treatment information and support services.

## **GENERAL BUSINESS HOURS**

Monday 9:00 AM - 8:00 PM Tuesday 9:00 AM - 5:00 PM Wednesday 9:00 AM - 5:00 PM Thursday 9:00 AM - 8:00 PM Friday 9:00 AM - 5:00 PM

# **Boston Legal Services**

# **Greater Boston Legal Services (GBLS)**

197 Friend Street Boston, MA 02114 - 617-371-1234

Every week, Greater Boston Legal Services (GBLS) provides free legal assistance and representation on civil (noncriminal) matters to hundreds of the needlest residents in the city of Boston and 31 surrounding cities and towns. The help we offer ranges from legal advice to full case representation, depending on client need.

You can become a client in a number of ways:

Call the Main Office during regular hours: Monday-Friday, 9AM - 5:00PM.

Come to the Main office during walk-in hours: 9 am - 12 pm. In emergency cases, an attorney can see you the same day. Otherwise, you will be given an appointment with an attorney for another day.

If you are disabled and require an accommodation to access our services, please call us at 617-371-1234, 800-323-3205 (toll-free) or 617-371-1229 (TDD).

#### **Boston Bar Association**

16 Beacon Street Boston, MA 02108

**Phone:** 617.742.0615 - Press 0 for Front Desk

Main Contacts:

Need An Attorney

Lawyer Referral 617.742.0625 or click here

General Questions
617.742.0615 - Press 0;

# **Lawyers Clearinghouse**

16 Beacon St Boston, MA 02108 - (617) 778-1948

Promote the development of affordable housing, reduce homelessness, and strengthen communities by providing pro bono legal services to nonprofit organizations and to individuals who are homeless or at risk of becoming homeless.

#### **Legal Services Provided:**

Business Law Real Estate Law

http://www.lawyersclearinghouse.org/

# **New England Innocence Project**

120 Tremont St. Suite 735 Boston, MA 02108 - (617) 557-6583

Provides pro bono legal assistance to inmates who are challenging their wrongful convictions.

http://www.newenglandinnocence.org/

## **Legal Services Provided:**

Appeals & Appellate Criminal Law

# **National Consumer Law Center (NCLC)**

7 Winthrop Square, Boston, MA 02110-1245 Phone: 617/542-8010

Nonprofit National Consumer Law Center® (NCLC®) has used its expertise in consumer law and energy policy to work for consumer justice and economic security for low-income and other disadvantaged people, including older adults, in the U.S.

# **Legal Services Provided:**

**Consumer Law** 

# **Prisoners' Legal Services**

8 Winter St, Ste Fl 11 Boston, MA 02108 - 617-482-2773

Prisoners' Legal Services is a not-for-profit legal services corporation, founded in 1972, that provides civil legal assistance to people who are incarcerated in Massachusetts state prisons (Department of Correction facilities) or in the county jails and houses of correction.

The office focuses on four issues: health and mental health care, guard-on-prisoner violence, physical conditions of confinement, and segregation and isolation.

# **Legal Services Provided:**

Civil Rights Health Care Law

http://www.plsma.org/

# Volunteer Lawyers for the Arts of Massachusetts, Inc.

15 Channel Center Street Suite 103 Boston, MA 02210 - (617) 350-7600

Not-for-profit organization established to meet the legal needs of the state's artistic community.

Volunteer Lawyers for the Arts of Massachusetts provides legal services, advice, and educational programming to artists and cultural organizations in Massachusetts.

# **Legal Services Provided:**

Bankruptcy
Civil Rights
Consumer Law
Employment Law
Entertainment & Sports
Health Care Law
Immigration Law
Personal Injury
Real Estate Law

#### Massachusetts Advocates for Children

25 Kingdom Street 2nd Floor Boston, MA 02111 Phone: 617-357-8431

Massachusetts Advocates for Children, formerly Massachusetts Advocacy Center, is a private non-profit organization dedicated to being an independent and effective voice for children who face significant barriers to equal educational and life opportunities. MAC works to overcome these barriers by changing conditions for many children, while also helping one child at a time.

# **Legal Services Provided:**

Civil Rights
Education Law
Juvenile Law

https://massadvocates.org/

#### Massachusetts Law Reform Institute

99 Chauncy Street, Suite 500, Boston, MA 02111 (617) 357-0700 <a href="http://www.mlri.org/">http://www.mlri.org/</a>

MLRI's goals and objectives are to:

address public and institutional policies and procedures that either contribute to, or perpetuate, the cycle of poverty;

ensure that low-income and underserved populations across the state are provided the same legal protections, rights and liberties enjoyed by all members of society;

to provide local legal services providers and community-based advocacy organizations that serve low income people with the substantive expertise, technical assistance, support, and trainings they need to best serve their clients.



# **Boston Living Center**

29 Stanhope Street, Boston 617-236-1012

Serves only individuals with HIV/AIDS

Bring verification of HIV+ status and income verification

MONDAY NIGHT DINNERS – 6:00 PM – 7:00 PM BLC BISTRO THURSDAY NIGHTS – 6:00 PM – 7:00 PM LUNCH – Tuesday through Friday – 12:00 PM – 1:30 PM

# **Boston Rescue Mission / Pantry**

39 Kingston Street, Boston 617-338-9000

Must be 18 years old

A referral is needed, call to make an appointment

In House Meal Program - Including three complete and nutritious meals a day to all of our resident clients and two complete and nutritious meals a day to our Safe and Healthy overnight shelter clients.

At 5pm on Sundays the Boston Rescue Mission opens its doors to the community welcoming anyone who needs a meal. These meals are always hot, well-balanced, and nutritious.

Saturday Morning Outreach - On Saturday mornings the Boston Rescue Mission sends out a group typically consisting of staff, volunteers, and local church groups to the Boston Common to provide meals to Boston's homeless. No matter what the weather is like outside, the team brings food, coffee, water, and fellowship to the hungry.

# Crossroads Family Shelter Food Pantry/Our Daily Bread

Holy Redeemer Church 56 Havre Street, East Boston, MA 02128 - 617-567-5926.

"Our Daily Bread" Food Pantry at Crossroads Family Center is open to all East Boston residents who are urgently in need of food. Food is distributed through the white door on the side of the building. **The Pantry is open every Sunday and Wednesday from 3:00 to 4:00 PM.** 

http://www.ebcrossroads.org/find-help/food-pantry/

# **Friday Night Supper**

351 Boylston Street, Boston - 617-536-7050

FNSP is committed to:

Serving as much fresh food as possible with an emphasis on nutritional value

Providing basic needs such as clothing and toiletries for our guests

Offering a sense of security, abundance and choice to those who have limited or no access to these very basic essentials

Also has clothing available and toiletries every other week

http://www.fridaynightsupper.org/about/

## **Haley House**

23 Dartmouth Street Boston, MA - 02116 - (617) 236-8132

http://haleyhouse.org/what-we-do/food-programs/soup-kitchen/

Haley House Soup Kitchen

Made-from-scratch breakfast for men of all ages (homeless or food insecure)

Friday: 5:30 - 9:00 am

Sunday: 9:00 am - 12:00 pm

Flder Meal

Lunch for men and women over 55

Tuesday & Thursday 12:00 pm – 2:30 pm

Sunday

1:00 pm - 4:00 pm

Haley House Food Pantry

Thursdays, 10:30 am-11:30 am Registration required

**Community Tables** 

Every Saturday, doors open at 5:00 pm, the meal is served promptly at 5:30 pm

## **Rosie's Place Pantry**

889 Harrison Ave Boston, MA – 02118 - 617-442-9322

https://www.foodpantries.org/li/rosies placepantry 02118

Dining Room - We don't require our guests to line up and wait to receive their meals. Our volunteers and dining room staff act as waiters and waitresses to serve them at the table, just as you would a guest in your own home.

#### **DINING ROOM HOURS**

## **Monday-Friday**

Breakfast: 7:30 - 8:15 a.m. Lunch: 11:30 a.m. - 1:00 p.m.

Lunch Served: 12:00 - 12:30 p.m.

Dinner: 4:30 - 7:30 p.m.

Dinner Served: 6:00 - 6:30 p.m.

**Saturday and Sunday** 

Brunch: 10:30 a.m. - 12:00 p.m.

Brunch Served: 11:00 - 11:30 a.m.

Dinner: 3:30 - 5:00 p.m.

Dinner Served: 4:00 - 4:30 p.m.

Food Pantry - While many pantries distribute pre-bagged groceries, our guests "shop" free of charge among shelves set up like a grocery store, choosing which items they would like from juices, grains, canned goods and more.

#### **FOOD PANTRY HOURS**

#### **Tuesday-Friday**

9:00 a.m. - 12:00 p.m. (80 guests maximum)

#### **Monday-Friday**

4:30 p.m. - 6:30 p.m. (40 quests maximum)

#### Church of the Advent

30 Brimmer Street, Boston 617-523-2377

**Community Supper** 

Tuesday dinner 5:30pm-7pm

# **Grace Federated Church Food Pantry**

760 Saratoga Street, East Boston, MA 02128 617-569-5358

Saturdays 10 A.M. - 1 P.M.

# **Orient Heights Food Pantry**

Orient Heights Tenants Organization - 38 Vallar Road, East Boston, MA 02128 617-988-5162

Hours: 2nd Tuesday of the month, 12:00 P.M. – 2:00 P.M.

# **Boston Recovery Service**

# **Asian Shelter and Advocacy**

PO Box 120108 Boston MA 02112 - 617-338-2350 Office

http://www.atask.org/

We have a multi lingual shelter for battered Asian adults and their children. Legal advocacy 617-338-2356x221 Office Services provided in Vietnamese, Korean, Cantonese, Mandarin, Toisanese, Japanese, Napali, Hindi, Punjabi, Bengali, Tagalog, Urdu, Khmer and English All services provided FREE.

# **Boston Area Rape Crisis Center**

989 Commonwealth Avenue Boston MA 02215 - 617-492-6434

http://www.barcc.org/

Medical and legal advocacy

Community services and training

Individual and group counseling

10 week yoga healing support grp

Trauma education support group

Female survivors of sexual violence support group

Male survivors of sexual violence support group

For groups details 617-492-8306

# **CASA Myrna**

PO Box 180019 Boston MA 02118 - 617-521-0100

## http://www.casamyrna.org/

24 Hour multi-lingual hotline

Referrals to emergency shelters

Community advocacy

Counseling and support groups

Staffed by interns from area universities who are majoring in clinical psychology / social work.

# Rosie's Place 889 Harrison Avenue Boston, MA 02118 - 617.442.9322

http://www.rosiesplace.org/

Our services MA 02118 include the provision of a 21 day shelter, meals and a food pantry, support services, job search and housing assistance. We serve women from 18 years to 80.

# Hello House for Men 617-262-7142

https://www.voamass.org/our-services/adult-substance-abuse/recovery-program-for-men/

Hello House for Men, located in the South End of Boston, is dedicated to returning men to the community sober, employed and committed to an ongoing recovery process.

Hello House Residential Recovery Program for Men is a comprehensive substance abuse treatment program for men attempting to cope with drug and alcohol addiction.

The program is designed to take from **three to six months** to complete with an average length of stay of 95 days. The goal – to reintegrate it's residents back into the community and their families as sober, fully functioning men who are employed and committed to an ongoing recovery process.

The treatment environment is firmly grounded in the teachings of Alcoholics Anonymous. **Group, individual and family counseling** are utilized to educate and actively engage residents in issues that support substance abuse recovery

#### **Gavin Foundation**

675 East Fourth Street South Boston, MA 02127 USA - 617-268-5517

# http://www.gavinfoundation.org/

The Gavin Foundation is a nonprofit agency providing comprehensive adult, youth and community substance abuse education, prevention and treatment programs.

The Gavin Foundation offers a continuum of care to individuals, support services to their families, and programs to increase community awareness and acceptance regarding addiction and recovery.

# **Victory House**

965 Massachusetts Avenue Boston, MA 02118 - 617-541-0222

# https://www.vpi.org/

Victory Programs is a Boston-based nonprofit organization dedicated to helping individuals and families who are homeless and may have substance use disorders, often accompanied by chronic health issues like HIV/AIDS, Hepatitis C and mental illness. Providing a welcoming environment, our compassionate and inspiring team is committed to helping them regain their health and restore their hope through immediate access to safe and stable housing.

#### **Answer House**

5 G Street South Boston, MA 02127 - 617-268-7124

Answer House is a (6) six month Halfway House for males with substance abuse issues, we require the client contact the program through a case worker from a holding facility, or a correctional facility. We have 24 beds, 6 of which are exclusively for clients coming from correctional institutions. We require that the individual have a psych-social and recent PPD upon his arrival for an interview. We do not except sex offenders and/or arsonists. No individuals that are taking strong psych meds, methadone, bupenorphine, and/or suboxone.

# Joelyn's Family Home

Boston - 617-456-1201

New Joelyn's Home represents the culmination of more than two-and-a-half years of planning, preparation and implementation to rebuild the women's residential recovery capacity at Victory Programs. This

program stands as a safe-haven for women who have struggled with substance misuse disorder and need support on their journey to recovery.

# **Bay Cove Human Services**

66 Canal Street, Boston, MA 02114 - 617-371-3000

## https://www.baycove.org

Bay Cove Human Services is a non-profit agency committed to improving the lives of individuals and their families who face the challenges of developmental disabilities, aging, mental illness, and drug and alcohol addiction.

# **South End Community Health Center**

1601 Washington Street Boston, MA - 02118 (617) 425-2000

The South End Community Health Center is a board governed non-profit, comprehensive health care organization for all residents of the South End and the surrounding communities. We are committed to providing the highest quality, culturally and linguistically sensitive, coordinated health care and social services to every patient, regardless of their ability to pay.

http://www.sechc.org/about-us/



# **Animal Rescue League**

10 Chandler Street Boston, MA 02116 - (617) 226-5605

# Alice T. Whitney Helping Hand Fund

The Alice T. Whitney Helping Hand Fund provides financial assistance to families with limited economic means in veterinary emergencies.

# **Angell Animal Medical Center**

Boston - 350 South Huntington Avenue Boston, MA 02130 - (617) 522-7400

Angell Animal Medical Center-Boston offers financial assistance through MSPCA's Pet Care Assistance program.

The Pet Care Assistance program at MSPCA-Angell was established in 1990 to provide funds for three basic purposes:

to support medical care at Angell Animal Medical Center for sick or injured animals whose owners have limited financial resources. Excellent veterinary services are costly and many low-income pet owners need financial support to obtain needed care for their pets. At times when the animal-human relationship is jeopardized and there is truly both a medical and financial need, our financial assistance program lends support.

to support the medical care of abused or neglected animals connected with our Law Enforcement efforts. When our Law Enforcement officers encounter situations from which they must remove animals who are being neglected or abused, the animals frequently require veterinary care, sometimes for extended periods of time. Pet Care Assistance provides funding for medical care for these animals.

to support the medical care of homeless animals in our adoption centers. Over 20,000 animals are brought to our Animal Care and Adoption Centers every year. Unfortunately, they do not all come to us in healthy, adoptable condition. Pet Care Assistance allows our staff to give necessary medical treatment to hundreds of deserving animals, benefitting both the animals and their future owners.



# **Boston Renters Assistance**

# Department of Housing and Community Development - MA STATE PROGRAM

100 Cambridge Street Boston, MA – 02114 - (617) 573-1100

An array of rental assistance programs ranging from alternative housing voucher program to shelter plus programs to section 8 housing assistance. Call directly for more information.

# **Temporary Financial Assistance - The American Legion Department of Massachusetts**

State House Room 546-2 Boston, MA – 02133 - (617) 727-2966

TFA is limited to minor children (17 years or younger) whose biological parent, or legal guardian, is a veteran and is, or would have been, eligible for American Legion membership.

## Homestart, Inc.

105 Chauncy S. Boston, MA - 02111 - (617) 542-0338

Our Prevention Program keeps families and individuals from needing to rely on a homeless shelter. Our Housing Search Program gets individuals and families out of shelters and into homes. We ensure all these people never return to the position they were in when they first reached out to us with our Stabilization Services.

# FamilyAid Boston

727 Atlantic Avenue Boston, MA - 02111 - (617) 542-7286

FamilyAid Boston helps families avoid homelessness; access shelter; transition to permanent housing; and regain their stability.

Please note that many of our programs require referrals from state or city agencies, and eligibility requirements apply. Please follow the links to specific program pages for eligibility information. Our services for families include:

<u>Prevention</u> services to help families who are at risk of becoming homeless stay in their homes.

<u>Shelter</u> for families in crisis and without a place to live. In partnership with the City of Boston, we are the only agency in Massachusetts providing 24/7 emergency shelter to families with no other shelter options. In collaboration with the Commonwealth of Massachusetts, we provide apartment-based shelter and support services for homeless families who are working to obtain permanent housing.

<u>Housing</u> programs, including 6 units owned and managed by Family Aid Boston, which provide formerly homeless families with permanent affordable housing and support services.

<u>Stabilization</u> services for formerly homeless families who have entered permanent housing, designed to help them remain housed.

<u>Employment Services</u> to assist families enrolled in our programs with finding jobs, advancing their careers, and furthering their education.

#### **Catholic Charities Archdiocese of Boston**

51 Sleeper Street Boston, MA - 02210 (617) 482-5440

With 10 sites throughout Greater Boston, CCAB is able to provide a wide range of support, including food pantries, rent and mortgage assistance, utility assistance, baby supplies, clothing and other necessities, and seasonal and holiday assistance for families who cannot afford a warm meal at Thanksgiving

# **Action for Boston Community Development (ABCD)**

178 Tremont St., Boston, MA 02111 - (617) 357-6000

Assistance Provided: Back rent, deposits, fuel, weatherization, utilities

# **AIDS Action Community of Massachusetts**

75 Amory St., Boston, MA 02219 (617) 437-6200

Must be HIV positive or live with an HIV positive family member;

Assistance Provided: Household start-up costs and back rent

#### **Catholic Charities of Greater Boston**

275 West Broadway, South Boston, MA 02127 (617)-268-9670

\*Must call before visiting

Assistance Provided: rent and mortgage assistance, utility assistance

#### **The Laboure Center**

275 West Broadway, South Boston, MA 01217 617-268-9670

Rental assistance, emergency services, child care, counseling

# **Salvation Army Offices**

1500 Washington St., Boston, MA 02118 617-536-5260

Emergency financial assistance and services, shelter

# **Trustees of Charitable Donation for Inhabitants of Boston**

1 City Hall Plaza, No. M-5 Boston, MA 02201 - 617-635-3692

One-time grants for utilities, deposits, rent

# **United Way of Mass. Bay**

51 Sleeper St., Boston, MA 02210 617-624-8000

Moving costs and security deposits

# **AIDS Action's Housing Program**

75 Amory Street, Boston, MA 02119 617.437.6200

The Rental Assistance Program (RAP) delivers short-term emergency assistance to people living with HIV/ AIDS who face eviction, unaffordable housing, and high utility bills. Funding is also available to assist with rental start-up costs for newly housed individuals.

**Hours of Operation** 

• Monday - Friday: 9:00 am - 5:00 pm

• Appointments: 617.437.6200

• Needle Exchange: Monday - Friday: 9:00 am - 1:00 pm



# **Boston Shelter**

# **Betty's Place - Boston YWCA**

40 Berkley Street Boston, MA 02116 617-482-1126

Capacity: 10 women Length of Stay: 6 months

Services: Counseling, 2 meals, referrals

Restrictions: Clients must be sober and adhere to a curfew.

Admissions Process: Individuals can self-refer.

# **Kingston House, Boston Rescue Mission**

39 Kingston St. Boston, MA 02111 (617) 482-8819

Capacity: 100 men; 35 women

Length of Stay: Varies based on client's needs.

Services: Open October-July. 2 meals/day; some clothing; Spanish; register daily

Restrictions: 9pm curfew

Admissions Process: Individuals can self-refer or obtain a referral from social service agencies or places of worship.

# **New England Shelter for Homeless Veterans\***

17 Court Street Boston, MA 02108 (617) 371-1800

Capacity: 250 men; 16 women

Length of Stay: 2 years.

Wait list: Check in daily from 4 pm-6:30 pm; intake cots report at 7:45 pm

Services: Counseling; 3 meals/day; clothing; handicap accessible; medical care eye and dental; day pro-

grams; transportation; storage facilities; advocacy. Languages: Spanish.

Restrictions: Clients must have veteran status, sober, and adhere to an 11 pm curfew.

Referral: Self

#### Pine Street Inn - Men's Unit

444 Harrison Ave. Boston, MA 02118 (617) 482-4944

Capacity: 317 men. Length of Stay: No limit.

Services: Counseling; 2 meals/day nov.1-april 1; clothing; medical clinic; day programs; limited transporta-

tion; some lockers. Languages: Spanish. Restrictions: Men only.

Referral: Self

### Pine Street Inn - Women's Unit

363 Albany Street Boston, MA 02118 (617) 521-7189

Capacity: 90 women; 40 bed are transitional

Length of Stay: No limit.

Services: Counseling; 2 meals/day; handicap accessible; medical clinic; storage lockers; emergency cloth-

ing; washing machines Language: Spanish.

Restrictions: Women only; 8:30 pm curfew

Referral: Self -Client must submit name to enter the daily lottery from 2:30 pm-3:45 pm.

#### Rosie's Place

889 Harrison Avenue Boston, MA 02118 617-442-9322

Capacity: 20 women Length of Stay: 21 days

Wait List: Lottery begins each morning Mon-Fri at 8 am and Sat-Sun at 10 am and ends at 2:30 pm

Services: Counseling; 3 meals/day; clothing; Spanish; handicap accessible; nurse & doctor 5 days a week; day pro-

grams; workshops; storage lockers; mail service; showers and laundry.

Language: Spanish.

Restrictions: Clients must be women, sober, 18 years of age or older and adhere to a 9 pm curfew.

Referral: Self.

#### Santa Maria

11 Waltham Street Boston, MA 02118 (617) 423-4366

Capacity: 10 women

Length of Stay: 7 nights per month.

Wait List: First come, first serve basis. Call in the morning at 7:00 am to check availability.

Services: Breakfast and snacks; clothing; access to translation services for foreign languages not spoken by the staff

members on location

Restrictions: Clients must be women and be sober and adhere to a 10 pm curfew. Shelter is open from 7 pm-8

am (come early for showers).

Referral: Another shelter; social worker; social service agencies; self

# Southampton Street Shelter

(Boston Public Health Commission; replaced the former Long Island Shelter as of June 2015) 112 Southampton Street, Boston, MA 02118 General phone number for the BPHC: (617)534-5395

Capacity: 400 men

Restrictions: Men; 18+ years old

Referral: Self. First-come, first-served. According to the BPHC website, "Men looking for shelter for the evening should go to Southampton Street Shelter, where they will be searched, screened and given ad-

mission."

Capacity: 124 men; 66 women.

Length of Stay: No limit.

Wait List: First come, first serve. Sign up before 5:30.

Services: Advocacy; counseling; nurse + referral; 3 meals/day; clothing; medical care.

Language: Spanish.

Restrictions: Wet (alcohol permitted but clients must maintain compliance and corporation) no drug use

in shelter.

Referral: Self--client must schedule a time meet with a case manager for an intake at the shelter.

## Battered Women's Emergency Shelter Elizabeth Stone House - Boston, MA

8 Notre Dame Street Boston, MA 02119 - 617-427-9801

Elizabeth Stone House is committed to countering the effects of trauma and breaking the cycles of violence and abuse—one family at a time. Through residential and community support services, the Stone House helps families heal and women reclaim control over their lives.

The mission of the Elizabeth Stone House is to serve homeless families and individuals in a goal-oriented, outcome-driven service environment by resolving the issues that made them homeless - domestic violence, substance abuse, and mental illness - so that they can attain and maintain permanent housing, personal safety, and economic stability.

# Queen of Peace Family Shelter - Boston, MA

401 Quincy Street Boston, MA 02125 - 617 288 4182

The Queen of Peace is a 11 bed family shelter. Provides dinner and breakfast. Clothing when available. 3 week stay maximum. Accepts women & children (boys under 5).

Must be at shelter at 4prn & out by 9 am. Call for further details.

# Casa Myrna Vazquez Domestic Violence Support - Boston, MA

PO Box 180019 Boston, MA 02118 - 617-521-0100

Emergency and transitional support for battered women. Also provides transitional housing. Call for details and support.

## Family Aid Emergency Shelter - Boston, MA

727 Atlantic Avenue Boston, MA 02111 - 617-542-7286

Family Aid Boston provides families who have nowhere else to go with a safe place to stay while they get back on their feet.

Our shelter programs include:

**24/7 Emergency Shelter** provides Boston homeless families who have no other options with a safe, temporary place to stay.

<u>Community Based Family Shelter</u> provides shelter to more than 100 families in apartments throughout the city.

## Chardon Street Shelter for Women and Children - Boston, MA

41 New Chardon Street Boston, MA 02114 - 617-720-3611

Temporary Home for Women and children.

## Crossroads Family Shelter & Food Pantry - East Boston, MA

56 Havre Street East Boston, MA 02128 - 617 567 5926

www.ebcrossroads.org

Shelter – Crossroads Family Center's shelter program is home to 27 families (men, women & children) referred to us by the Massachusetts Department of Housing and Community Development. Our main building, located at 56 Havre Street, houses our congregate shelter, as well as staff offices and the "Our Daily Bread" food pantry. Crossroads also oversees and provides services for 12 families housed in scattered sites throughout East Boston. All families engage in weekly, intensive Case Management & Re-Housing services as well as financial, parenting and other self-sufficiency related workshops which are held on site

### **Families in Transition**

316 Huntington Ave. Boston, MA 02115 617-927-8290

Total Capacity: 22 beds among families.

Services: Advocacy; handicap accessibility; medical care through Health Care for the Homeless; public transporta-

tion.

Curfew: Sun-Thurs 9 pm; Fri-Sat 11 pm.

Admissions Process: Must have a referral from the Department of Housing and Community Development and be eligible for Emergency Assistance.



## Inter seminarian - project Place, Inc.

1145 Washington Street Boston, MA - 02118

http://projectplace.org/

Project Place is a supportive community that promotes hope and opportunity for homeless and low-income individuals by providing the skills, education and resources needed to obtain stable employment and housing.

## Saint Francis House, Inc.

39 Boylston Street Boston, MA - 02116 617.542.4211

St. Francis House was founded in 1984, with a mission to care for those who cannot help themselves, and to assist those who are able to take steps to move themselves up and out of poverty, unemployment, and homelessness to functional lives of self-respect and hope. The origin of the organization dates back to 1981, when the Franciscan community opened a soup kitchen in downtown Boston. As demand for the bread line's services climbed, community and religious leaders called for the creation of a center where services could be offered to the poor, the homeless, and the disenfranchised. St. Francis House's early responses to homelessness focused on emergency services -providing basic necessities of food, clothing, shelter, and medical care. But the problem of homelessness was far too complex to be solved by emergency measures alone.

### Homestart, Inc

105 Chauncy Street Boston, MA - 02111 617.542.0338

HomeStart's solution to homelessness is simple: Housing First.At HomeStart, Housing First means that our first priority for every person is a stable housing situation. We then work with each person's individual needs to provide services and support to make sure they are able to remain housed.Since 1994, Home-Start has helped more than 3,500 homeless people move to their own homes.

#### Rosie's Place

889 Harrison Avenue Boston, MA 02118 617-442-9322

Capacity: 20 women Length of Stay: 21 days

Wait List: Lottery begins each morning Mon-Fri at 8 am and Sat-Sun at 10 am and ends at 2:30 pm

Services: Counseling; 3 meals/day; clothing; Spanish; handicap accessible; nurse & doctor 5 days a week; day pro-

grams; workshops; storage lockers; mail service; showers and laundry.

Language: Spanish.

Restrictions: Clients must be women, sober, 18 years of age or older and adhere to a 9 pm curfew.

Referral: Self.

### Bridge Over Troubled Waters, Inc. - 47 West Street Boston, MA – 02111

This is Bridge's drop-in center where homeless youth receive survival aid each day during the week. Youth can have a hot meal, take a shower, access lockers, and do their laundry; and connect with TDP case managers to obtain documentation papers (identification cards, transcripts, CORI records, etc.), participate in life skills workshops, and enjoy community dinners.

### **Gavin Foundation Inc**

58 Old Colony Avenue Boston, MA - 02127 617.269.2933

The Gavin Foundation offers a continuum of care to individuals, support services to their families, and programs to increase community awareness and acceptance regarding addiction and recovery.



## Action for Boston Community Development (ABCD),

19 Temple Place Boston, MA 02111, call (617) 357-6000

#### **ABCD Downtown**

178 Tremont St. Boston, MA 02111 617-357-6012

### **Asian American Civic Association**

87 Tyler St Boston Boston, MA 02111 (617) 426-9492 x 230

#### **East Boston APAC**

21 Meridian Street East Boston, MA 02128 617-567-8857

# North End/West End Neighborhood Service Center

1 Michelangelo Street Boston, MA 02113 617-523-8125

#### **South Boston Action Center**

424 West Broadway Street South Boston, MA 02127 617-269-5160

# South End Neighborhood Service Center

554 Columbus Ave, Boston, MA 02118 617-267-7400

Open Monday – Friday 9am-5pm. Call to make an appointment or attend walk-in hours 10am-4pm.

# Citizens Energy Oil Heat Program:

88 Black Falcon Ave, Suite 342, Boston, MA 02210

Phone: Oil number (877-563-4645) and Gas number (886-427-9918)

Open Monday – Friday 9am-5pm, individuals need to be 60% of the State Median Income. Provides need-based oil heat assistance to families. The oil program is a seasonal winter program, and the gas program is year round. Applications are completed by mail, so call the number to be mailed an application.

## **Mass Energy Consumers Alliance:**

284 Armory St. Boston, MA 02130

Phone: 617-524-3950

Open Monday – Friday 9am-5pm. A referral is needed to receive services. Provides fuel assistance and renewable energy choices and energy efficiency



#### Jamaica Plain VAMC

150 S. Huntington Avenue Boston, MA 02130

Phone: 617-232-9500 | 800-865-3384

#### **Boston Vet Center**

7 Drydock Ave, Suite 2070 Boston, MA 02210-2303

Phone: 857-203-6461

Monday: 8:00 am - 7:00 pm

Tuesday: 8:00 am - 8:00 pm

Wednesday: 8:00 am - 7:00 pm

Thursday: 8:00 am - 8:00 pm

Friday: 8:00 am - 6:00 pm

## **New England Center and Home for Veterans**

17 Court Street, Boston MA 02108 Telephone: 617-371-1800

NECHV provides services to any Veteran of the United States military regardless of branch, length of service, or other circumstance. The Center is available to serve any Veteran, 24 hours a day, 7 days per week. Emergency shelter is available on a temporary basis.

Any Veteran seeking services, please call 617-371-1800 anytime. NECHV staff will coordinate Veteran intake into our programs.

## **U.S. Department of Veterans Affairs**

Boston VA Regional Office JFK Federal Building 15 New Sudbury Street Boston, MA 02203-9928

Phone: 800-827-1000

www.vba.va.gov/VBA

The VA offers a variety of benefits. Please visit the VA website for more details.

## U.S. Department of Labor Veterans' Employment and Training Service

C.F. Hurley Building 19 Staniford Street 1st Floor Boston, Massachusetts 02114

Phone: 617-626-6699 FAX: 617-727-2330

www.dol.gov/vets/aboutvets/contacts/#

Massachusetts DOL offers prioritized employment services for veterans through a variety of programs.



### BRIDGE OVER TROUBLED WATERS, INC.

(617) 423-9575 – 47 West Street Boston, MA - 02111

Our health and wellness programs include:

our free walk-in health clinic

our free physical exercise program (on Mondays)

our free Health Resource Library

our partnership with the Traveling Tooth Fairy

our collaboration with Health Care for the Homeless and helping people get health insurance (on Mondays 1-3pm)

our fresh food distribution, insuring access to fresh produce

our hosting of seasonal vaccine clinics

At Bridge we provide services for homeless and at-risk youths ages 14 to 24

## **Boston Center for Independent Living**

60 Temple Place, Boston, MA 02111

Phone: 617-338-6665

BCIL is a 501(c)(3) non-profit organization that has provided services to people with disabilities since 1974, when it became the second independent living center in the country. The organization was created by people with disabilities seeking full integration into society. BCIL accomplishes this by empowering people of all ages with a wide range of disabilities with the practical skills and self-confidence to take control over their lives and become active members of the communities in which they live. At the same time, BCIL engages in advocacy and community organizing to promote access and change within society.

## BCIL provides the five "core services" of independent living centers:

**Peer Mentoring** 

**Skills Training** 

Information and Referral

**Advocacy** 

**Transition** 

#### **Dress for Success**

The Family Justice Center 989 Commonwealth Avenue Boston, MA 02215 1

(617) 779-2177

http://www.dressforsuccess.org/boston

Provides professional attire/clothing to low-income and/or disadvantaged women. Employment retention program helps women prepare for job interviews and transition into the workforce, as well as provide outfits for a professional wardrobe. Women must have a job interview scheduled before accessing services. Referral needed for services—have a hospital staff member contact the organization on behalf of the client first.

### **Easter Seals**

89 South Street, 1st Floor Boston, MA 02111 1

(617) 226-2640

http://ma.easterseals.com

Provides services for children and adults with disabilities or special needs. Services include obtaining assistive technology devices, referrals, employment opportunities, speech, physical and occupational therapy and a summer camp for children.

# **Federation for Children with Special Needs**

1135 Tremont Street, Suite 420 Boston, MA 02120 1

(617) 236-7210 1 (800) 331-0688 (MA)

http://fcsn.org/index.php

Programs provide information, referrals, support groups and parent-to-parent matching to families who have children with special health care needs or disabilities.

# **MA Department of Developmental Services**

500 Harrison Avenue Boston, MA 02118

1 (617) 727-5608 1 (617) 624-7783 (TTY)

http://www.mass.gov/dds

The DDS provides comprehensive system of specialized services to adults with intellectual disabilities and children with developmental disabilities. Services include day support, employment support, residential support, family support, respite and transportation.

## **MA Department of Public Health Information Line**

250 Washington Street Boston, MA 02108
1 (866) 627-7968 1 (617) 624-6000 1 (617) 624-6001 (TTY)
http://www.mass.gov/dph

Has information on health insurance, infectious disease reporting, emergency medical services, employment and many programs addressing other health issues.

#### Partners for Youth with Disabilities

95 Berkeley Street Suite 109 Boston, MA 02116 – 617-556-4075 – http://www.pyd.org/ -

Partners for Youth with Disabilities (PYD) empowers youth with disabilities to reach their full potential by providing transformative mentoring programs, youth development opportunities, and inclusion expertise. We motivate youth to reach their personal, educational, and career goals, and guide organizations in becoming more inclusive

# CEDAR Clinic: Center for Early Detection, Assessment and Response to Risk -

Massachusetts Mental Health Center 75 Fenway Road Boston, MA 02115

617-754-1210

cedarclinic.org

The CEDAR clinic helps young people and their families understand recent changes in thoughts, feelings or behavior, consider treatment options, stay on track or get back on track with work, school, or self-care, and learn strategies for reducing stress and increasing protective factors. - Members: Young people ages 14-30 who are experiencing new or worsening symptoms that may be warning signs for psychosis.

## **Boston GLASS Community Center**

75 Amory St. Boston, MA 02119

857-399-1920

www.jri.org/services/health-hiv-lgbtq-services/health-and-preventionservices/boston-glass/services

A drop-in center for gay, lesbian, bisexual, transgender, and questioning young people between the ages of 13 and 25. You can get something to eat, use the computers to build a resume or talk to a staff person for help or support. Their staff is there to provide informal counseling, advocacy, and referrals on everything from housing issues to health care.

### Children's Trust of Massachusetts

55 Court Street, 4th Floor Boston, MA 02108 617-727-8957

childrenstrustma.org

The Children's Trust leads statewide efforts to prevent child abuse and neglect by supporting parents and strengthening families. They reach families across Massachusetts. - They fund over 100 family support and parenting education programs in communities throughout Massachusetts. Some of the programs they offer for parents include Parenting Education and Support Groups, Massachusetts Family Centers, and Healthy Families, which provides home visiting specifically for first-time parents under age 21.

## **Massachusetts Alliance On Teen Pregnancy**

105 Chauncy Street, 8th Floor #804 Boston, MA 02111 617-482-9122 25

www.massteenpregnancy.org

Their mission is to advocate statewide and mobilize communities to prevent teen pregnancy, to increase opportunities for youth and young parents, and to empower young people to make healthy decisions about relationships, sex, parenting, and life. They provide resources for pregnant and parenting teens such as the Benefits Access Project, Teen Parent Rights, and Teen Parent Programs.